

User Manual

Automated Nucleic Acid Purification System

ZiXpress 32 System



Catalog No.: 112B1 Rev.Date : 20.06.2025 Manual No.: IFU-ZP01-112B1 Version: 1.7





ZINEXTS LIFE SCIENCE CORP.



16F., No. 93, Sec. 1, Xintai 5th Rd., Xizhi Dist., New Taipei City 221416, Taiwan (R.O.C.)





TABLE OF CONTENTS

	<u>Page #</u>
	3
About	
ZiXpress 32 system	
Technology Introduction	
Safety Information	
Important Instructions	5
INTENDED USE & SPECIFICATIONS	7
Intended Use	7
Specifications	7
Environment Requirements	7
Dimension & Weight	
INSTRUMENT OVERVIEW	9
INSTALLATION	11
Composition of the ZiXpress 32 system	
Operating Environment / Conditions	
Initial Setting	
ZiXpress 32 system Settings	
Notes for Transportation / Shipping	
Functional Descriptions	
GETTING STARTED	21
Preparation	
Operation	
Protocol Editing	
CLEANING & MAINTENANCE	32
TROUBLESHOOTING	
CONTACT ZINEXTS LIFE SCIENCE	35 Xpress 32 User Manual





WARRANTY INFORMATION





INTRODUCTION

AboutThank you for purchasing ZiXpress 32 system for yourZiXpress 32 systemlaboratory. This guide contains important information
regarding the safe use of the ZiXpress 32 system. Please
read this manual carefully, before starting to operate the
instrument for the first time, especially the Safety
Information.
If there is any question about how to install or operate it,

please contact our certified representatives / agents or email our technical support center (<u>support@zinexts.com</u>).

Technology Introduction

Principle

ZiXpress 32 system utilizes the unique characteristic of magnetic beads bonding with nucleic acid under a specific environment to purify the target nucleic acid samples. The purification protocol includes four basic steps: sample lysis, nucleic acid binding, wash and elution. Using ZiXpress 32 system, the majority of nucleic acid purification processes will be done automatically inside of ZiXpress 32 system, it reduces the human error and use the lab force much more efficiently.

During the purification process, the 8-link rod comb, which is attached to the tip comb rack, moves up and down repeatedly to mix the reagents by creating turbulences in the 96 Deep-Well Plate. When the permanent magnetic rods are insert into the rod combs, the assembly lowers into the solution to collect the magnetic beads at the bottom of the comb. The whole assembly then move to a different Well and the magnetic beads are then release by retracting the permanent magnetic rods. ZiXpress 32 system equips an exclusive temperature control module that perfectly connect with the 96 Deep-Well Plate to enhance the lysis and elution efficiency. ZiXpress 32 system purifies DNA and RNA from a variety of samples which are essential and broadly used in molecular

ZiXpress 32 User Manual

Applications

www.zinexts.com





biology, genetic screening, sequencing, food safety, forensic, etc.

Safety Information

Attention

This chapter presents safety information that you need to be familiar with and strictly follow before you operate, maintain or service this instrument. If you failed to follow the safety information, or neglected the warning in this user manual, it might cause damage to the instrument. Please note that operating the instrument outside its intended use might lead to personnel injury and material loss.

For your safety and those of others, follow the guidelines provided in the following pages concerning the use of the ZiXpress 32 system.

ZINEXTS LIFE SCIENCE CORP. will not be held liable for any errors, damage, or other unexpected events resulting from miscarried following safety guideline.

Safety Symbols & Labels The meanings of safety precaution marks are as follows: Safety Warning Biohazard Caution Important as prohibited actions. Note Hot surface

"WARNING" indicates a dangerous condition that may lead to death or serious injury.

This symbol is used to indicate that certain precautions must be taken when working with potentially infectious material.

This symbol is used to indicate that non-compliance with instructions or procedures may lead to physical injury or even death or could cause damage to the instrument.

"IMPORTANT" shows the important notes for usage, as well

"NOTE" indicates the notes, procedures that should be obeyed and supplementary information for use.

This symbol is used to label potentially hot instrument surfaces.





Important Instructions

Read First!For your safety and those of others, follow carefully the
guidelines provided in the following pages concerning the use
of the ZiXpress 32 system.

About Instrument

Warning:

- Make sure the instrument is installed in a well-ventilated environment and away from any water source
- Make sure the power source is matching the rating, labelled on the instrument
- Turn off, remove the power cord and cover the instrument before a period of non-use or any transportation
- The power cord is one of the emergency power supply controls, please do not place the power cord in a location hard to reach
- If you heard or smelled anything during the operation, please immediately disconnect the power and contact your local representative / agent

A Caution:

- Never attempt to remodel the ZiXpress 32 system without the manufacturer's permission
- Do not place or drop objects on the ZiXpress 32 system. Also, refrain from bumping or knocking it.
- Repairs to the ZiXpress 32 system should be only performed by representatives / agents that are specifically authorized, and with original spare parts that are certified by the ZINEXTS LIFE SCIENCE CORP.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

About Reagent Kits

Caution:

- When handling any of the kits, refer to the respective handbook.
- Reagents in each kit should be handled by observing the ZiXpress 32 User Manual

www.zinexts.com

ZiXpress



safety information and precautions regarding the kit.

- Extraction should be performed in an appropriate laboratory or workspace.
- Note:
- Reagent kits will be generally not supplied with the ZiXpress 32 system instrument. Please select your desired Reagent Kits and order them separately.

About Samples

Biohazard:

Always wear appropriate gloves, a mask, and safety goggles etc. when handling any infectious samples.

About Infectious Wastes When handling or disposing of infectious materials, follow the laboratory guideline or the law regarding infectious waste to perform proper incineration, fusion, sterilization, and/or disinfection.

When you use a third party to dispose of it, outsource this work an operator licensed to handle medical waste subject to special control, and give them the manifest of the medical waste at the same time.





INTENDED USE & SPECIFICATIONS

Intended Use This product and any of its accessories is for the extended use of nucleic acid extraction, purification isolation in molecular biology research laboratories and clinical diagnosis laboratories.

Specifications

<u>Product</u> <u>Specifications</u>	Iodel Name	ZiXpress 32 system
Ir	nstrument Type	Bench-top automated Nucleic
		Acid Extractor
S	Sample Processing	1 - 32 samples per batch
C	Consumable	2.2 ml 96 Deep-Well Plate
C	Collection Efficiency	100 copies/mL, positive detecting
		rates > 95%
Ir	nter-Well Purification	CV < 3%
A	Accuracy	
н	leat Block Temperature	Room temperature to 80 °C
Ν	lixing Speed	3 adjustable speeds
R	Reagent Type	Magnetic Beads
C	Control Interface	7-inch touch panel
P	Protocol	4 preset protocols;
		16 user-defined protocols
D	Decontamination	Built-in UV light
F	use	T3.15AL 250V
Environment Requ	uirements	

<u>Operating</u>	Environment temperature:	10 - 40°C
	Relative humidity:	< 80%
	Power rating:	AC 100-240V, 400VA, UPS optional
<u>Storage</u>	Environment temperature:	-20 - 55°C
www.zinexts.com		ZiXpress 32 User Manual





Relative humidity:	≤ 80%

Transportation	Environment temperature:	-20 - 55°C
	Relative humidity:	< 80%

Dimension & Weight

	Dimensions:	438 x 360 x 499 mm
	Weight:	25 kg
EMC	EN61326-1	
Safety	EN60101-1, EN60101-2	





INSTRUMENT OVERVIEW

Front view



Rear view



ZiXpress 32 User Manual





Inside view







INSTALLATION

Composition of the ZiXpress 32 system

Packaging

Check that the following parts are included in the package. Contact your local representative if you notice any missing part(s).

Instrument



Quantity:

- A. Instrument
- C. Power Cord
- E. 8-Tip Comb
- G. Zibead Silanol
- x1B.User Manualx1x1D.2.2ml Deep well 96x2Platex2F.Fixing blockx1X1





Please make sure all components are free of damages as soon as you get the system. If any damage is found, please contact your local representative for support.

Note:

Zinexts Life Science's global warranty does not cover transportation damages or improper handling and operation.

Extraction Kits



Quantity:

B. 8-Tip Comb

A. 2.2ml Deepwell 96 Plate

x12 (plates) x24

Note:

Extraction kits have to be purchased separately. Please contact your local representative / agent for further information.

The contents of extraction kits are various. Refer to the Reagent Kit Handbook, enclosed in the reagent box, for further details.





Operating Environment / Conditions

ZiXpress 32 system Operating Environment

<u>m</u> Use the **ZiXpress 32 system system** in an environment that meets the following conditions:



- The space for the allocation of **ZiXpress 32 system** must secure 5-10 cm distance from the instrument to the wall.
- A location where power can be provided.
- A location with a temperature between 10 40°C, and a humidity of < 80%RH (non-condensing)
- A location with a stable temperature (Warming a cold room suddenly or moving the instrument from a room with low temperature to a warm room may cause condensation inside the device, that might resulting in abnormal extraction!)
- A location that is flat and stable, without external vibrations
- A location away from direct sunlight (If necessary, block the sunlight by closing curtains or blinds)
- A location which is well ventilated and not dusty
- A location far from objects which generate strong magnetic fields, as motors, transformers, TV, audio speakers, magnets, etc. (Bringing the **ZiXpress 32 system** close to any type of magnetic field may cause a malfunction.)





Warning:

Do not use the **ZiXpress 32 system** in an environment where it is wet or can be splashed with water. It may cause a device failure, fire, or electric shock.

When relocating the **ZiXpress 32 system**, disconnect the plug from the outlet first. If the power cable is damaged, this may cause a device failure, fire, injury, or electric shock.



Do not use the **ZiXpress 32 system** in an unstable place such as a slanted surface or a place subject to vibrations. It may cause injury or device failure.

Do not use the **ZiXpress 32 system** in direct sunlight or close to a heating device. It may shorten the life of the **ZiXpress 32 system**, or cause trouble.





Initial Setting

ZiXpress 32 system Settings

(1) Open the packing box and take out the instrument and related accessories.

Important:

The ZiXpress 32 system has a weight of more than 25kgs.

It should be lift and moved by two persons. Hold the moving handler of the instrument from two sides to move it out of the transportation box.



Do not hold the door or the plastic outer covering while transporting the instrument.



Improper handling of the movement of the **ZiXpress 32 system** will lead to instrument damages.

For correct and safe use of the **ZiXpress 32 system**, install it in a location that is close to electrical outlet and has enough space for installation and operation from the main switch.





Important:

Keep the shipping box and fixing block, they are needed for transporting the **ZiXpress 32 system**.

(2) Connect power cord to the instrument.



- (3) Remove the Fixing Block inside the instrument and place it in the Fixing Block Sensor Spot, following the guideline below:
 - 1. Plug in the power cord to the electric outlet
 - 2. Use a Phillips head screwdriver to release the red screws
 - 3. Remove the Fixing Block
 - 4. Place the Fixing Block in the upper part of the back of the instrument, in the Fixing Block Sensor Spot. Without performing this step, the sensor will not allow the instrument to operate.







Notes for Transportation / Shipping

ZiXpress 32 system Transportation

tem When transporting / shipping the **ZiXpress 32 system** to a new location, perform the following tasks:

1. Insert Fixing Block

(1) Put the Fixing Block to fix the Magnetic Pillar frame.



(2) Install the Fixing Block



- (3) Use Phillips head screwdriver for the red screw
- (4) Close the door
- **2.** Disconnect the plug from the outlet and remove all attached parts (Power Cord) from the instrument.

Warning:

If the power cable is damaged, this may cause a device failure, fire, injury, or electric shock.

www.zinexts.com





3. Pack the **ZiXpress 32 system** instrument, including accessories in its original shipping box or some other equivalent parcel.

Functional Descriptions

<u>Main Menu</u>







Protocol Edit

After pressing 📝 , the icon will change into 🎑 , and you

can select "1" to "12" to edit your protocol.



LED Light

0

0

After pressing 🖄 button, the icon will change into

1

Init Save Load



Next

the instrument's light will turn off.







ŬΫ **UV Light** button, Press <30 minutes> to start a After pressing default 30 minutes decontamination process or press <User setting> to set a desired time. V decontamination 30 minute User Setting 0 minute 0: 0 second Ver. M061-171213-1 FW Ver HM S/N ۲ **Settings** button, you can do the instrument After pressing adjustment / check / test. Engineer And Te attir Tes Buzzer Device mailes. W Ver HM Ver. M061-171213-1 S/M Φ button, the instrument will get into the After pressing

Sleeping mode

"sleeping mode". If you want to wake up the instrument, touch the screen again.

Note:

Before getting into the sleeping mode, please press button first to turn off the LED light.

Ŷ







GETTING STARTED

Preparation



Always wear appropriate gloves, a mask, and safety goggles during any biohazardous operations in extraction process. Even when touching the device after any operation with a biohazard risk, wear appropriate gloves and a mask since the

Important:

Before starting the extraction, put on appropriate gloves, a mask, and safety goggles if required by the operation. Be careful not to contaminate the sample material with sweat, saliva, etc., within the sample preparation steps.

The following items are required for extraction operation:

- Gloves
- Mask
- Safety Goggles
- Extraction Kit Handbook

device may be contaminated.

+ Reagent Plates and Mixing Sleeves (Provided in Reagent Kits)





Operation

Operation Procedure

- (1) Make sure that the power cable is securely connected to the **ZiXpress 32 system**.
- (2) Connect the plug of the power cable to the outlet.



(3) Turn the power switch on and wait for the Touch Panel to turn on and displaying "ZiXpress 32 system initializing". The system will process self-testing, and then go to steady mode.

Note:

The system will block main functions before the completion of self-testing process.

ZiXpress





(4) Open the door.



(5) Set up the mixing sleeves on the mixing sleeve track.



Make sure the sleeves have entered completely!

ZiXpress





(6) Remove carefully the aluminum foil sealing membrane on the reagent plate. Add samples to Well 1 and Well 7.



(7) Place the reagent plate(s) into the instrument.







(8) Close the door before starting the instrument!

(9) Select protocol



Select the pre-installed protocols, edit the pre-installed protocols or draft a protocol by yourself.

This figure is the standard protocol in **ZiXpress 32 system**:





	Tim	e: 0 hr 0 min 0 s	Re Re	main Tim	e: 0 hr 40 r	min 40 se	PC ()	
No:	17-1	Protocol Name:	Bloo	d	0°0	ci o.	С	-	
RUN	Well No. (0-6)	Namo	Standby (6-30Min)	Mix (1-30Mis)	Volume (100-1000ul)	Mx Speed {1-3}	Mag (0-1205ec)	Temp. (40-80°C)	Pales
1	3	Transfer	0	1	900	3	60	0	
1	1	Lysis	0	12	940	2	40	75	100
1	2	WASH 1	0	2	100	3	0	0	100
1	2	WASH 1	0	3	900	3	40	0	
1	3	WASH 2	0	1	100	3	0	0	-
1	3	WASH 2	0	2	900	3	40	0	-
1	4	WASH 3	0	2	100	3	0	0	
1	4	WASH 3	0	2	900	2	40	0	

	Tim	e: 0 hr 0 min 0 s	Re:	main Tim	e: 0 hr 40 r	nin 40 se	ec		
No:	17-2	Protocol Name:	Blood	i	0"0	CI 0°	С		
RUN	Well No. (0-5)	Nanto	Standby (6-30Min)	Mix (1-30Min)	Volume (109-1000al)	Mix Speed (1-3)	Mag (0-1205ec)	Temp. (40-80°C)	Paus
1	6	ELUTE	5	5	100	3	60	80	
-	4	WASTE	0	1	900	3	0	0	
	ncel	Blance	ensure all ti	e roronte		revious			

(10) Press 🕑 to start the extraction process.

Note:

The process time and remaining process time will be displayed on the screen.

(11) While the extraction procedure is finished, transfer the extracted products located at Well 6 and Well 12 into nuclease-free tubes.

ZiXpress





Note:

Store the purified nucleic acid at 4°C (short-term, less than 10 days) or aliquot and store at -70°C (long-term) before performing any downstream analysis.

(12) Discard the used consumables into biohazard waste.

(13) If you are not using the instrument in short-term, press

button to get into "sleeping mode".

Pause & Restart Procedures

(1) If you want to stop / pause the procedure during the

operation, please press 🕛 button.

	Tim	e: Ohr Omin Os	ec Re	main Time	e: 0 hr 40 n	nin 40 se	- U		
No:	17-1	Protocol Name:	Bloo	8	0°0	c 0°	с		
R.N	Well No. (0-6)	Name	Standby (0-30Min)	Mix (1-30Mm)	Volumi (100-1006ul)	Mix Speed (1-3)	Mag (0-1205ec)	Temp. (40-80°C)	Paus
1	3	Transfer	0	1	900	3	60	0	
-	1	Lysis	0	12	940	2	40	75	
-	2	WASH 1	0	2	100	3	0	0	
•	2	WASH 1	0	3	900	3	40	0	
1	3	WASH 2	0	1	100	3	0	0	
1	3	WASH 2	0	2	900	3	40	0	
1	4	WASH 3	0	2	100	3	0	0	
1	4	WASH 3	0	2	900	2	40	0	





	o resta	6	Now :					~	_
	Time	: Ohr Omin Os		main Time	: 0 hr 40 r	min 40 s	ec] (►)	×
	lo: 17-1 l	Protocol Name:	Blood	1	0°0		c		-
-	N Well No. (0-6)	Name	Standby (0-30Min)	Mix (1-30Mm)	Volume (100-1006ul)	Mix Speed	Mag (0-1205ec)	Temp. (40-80°C)	Paul
	3	Transfer	(0-35Min) 0	(1-30Min)	900	(1-3)	60	0	
	1	Lysis	0	12	940	2	40	75	⊨
	2	WASH 1	10.00	10 March 10		3	0	0	
	2	WASH 1	Susp	ended.	0	3	40	0	⊨
	3	WASH 2	0	1	100	3	0	0	
	3	WASH 2	0	2	900	3	40	0	
	4	WASH 3	0	2	100	3	0	0	
	4	WASH 3	0	2	900	2	40	0	
the Process (1) D	uring t		ensure all th before click is, if yo	on the nex	t button	Next stop/p	bause	the	
	-	corred	s, if yc	on the nex ou wa	t button	stop/j	pause	the	
	rocedu	he proces re, please	t before click as, if yc as press Now :	orithe nor ou wa	nt to s butto	stop/µ on.		the	
	rocedu	he proces re, please	t before click as, if yc as press Now :	orithe nor ou wa	t button nt to s butto	stop/µ on.	. (the	
p	Time	he proces re, please	e press Now : Biooc	on the nex ou wa ; 11 main Time	t button nt to s butto : 0 hr 40 n	stop/p on. ^{nin 40 se} C 0°	<mark>د (</mark>		
p	Time	the proces are, please e: 0 hr 0 min 0 s	s, if yc press Now :	on the nex ou wa , II) main Time	t button nt to s butto : 0 hr 40 n	stop/µ on.	. (the	Fau
p	Time	torred he proces re, please to hr 0 min 0 s Protocol Name:	t before click is, if yc is press Now : lec Ref Blood Standay	on the nex ou wa , U main Time	t button nt to s butto	stop/p on. nin 40 se C 0°	c (Mag	Temp.	Fau
p	Time Time to: 17-1 i	torred he proces re, please tre, please tre, please tres	e press Now : Rec Res Biooc	main Time	t button nt to s butto : 0 hr 40 n 0°4 (100-100%)	stop/p on. nin 40 se C 0°	c (C (0-1205sk)	Temp. (40-80*C)	Fau
p	Time Vo: 17-1 i W Wet No. (0-5) 3	torred he proces ire, please to hr 0 min 0 s Protocol Name: Name Transfer	e press Now : lec Res Blood (0-30Hm) 0	on the nex ou wa , II , Max (1-30Mm) 1	t button nt to s butto : 0 hr 40 n 0 ^{c4} (100-100m/) 900	stop/p on. cin 40 se ci 0° bits Speed (1-3) 3	c (C (0-1205ec) 60	Temp. (40-60°C) 0	Fau
p	Time No: 17-1 (N Wet No. (0-6) 1 2 2 2	torred he proces re, please to hr 0 min 0 s Protocol Name: Transfer Lysis WASH 1 WASH 1	t before click es, if yc e press Now : lec Res Blood (0-30Hm) 0 0	main Time	t button t to s butto : 0 hr 40 n 0 ^{c4} (100-100H/) 900 940	stop/p on. cl 0° Mix Speed (1-3) 3 2 3 3 3	c C (D-1205ac) 60 40	Temp. (40-80°C) 0 75	Fau
p	Time Vo: 17-1 (Vo: 17-1 (Vo: 10-5) 1 1 2 2	torred he proces ire, please to hr 0 min 0 s Protocol Name: Transfer Lysis WASH 1	t before click es, if yc e press Now : lec Rei Biooc (0-30Hm) 0 0	main Time	t button nt to s butto : 0 hr 40 n 0°4 (100-100H/) 900 940 100	stop/p on. cin 40 se ci 0° Mx 5peed (1-3) 3 2 3	c C (D-1205ec) 60 40 0	Temp. (40-60°C) 0 75 0	Fau

Please ensure all the paramters are correct before click on the next button

(2) To stop the process, press 1 button,

WASH 3

WASH 3





				TIME THE	e: 0 hr 40 n	nan 40 se	e V	1	~
No:	17-1 F	Protocol Name:	Bloo	8	0°0	2 0°	c		
	Voli No. (0-6)	Name	Standby (0-30Min)	Mix (1-30Min)	Volume (100-1006ul)	Mix Speed (1-3)	Mag (0-1205ec)	Temp. (40-80°C)	Paus
1	3	Transfer	0	1	900	3	60	0	
1	1	Lysis	0	12	940	2	40	75	
/	2	WASH 1	Suce	ended.	0	3	0	0	
/	2	WASH 1	Jusp	enaeu.	0	3	40	0	
/	3	WASH 2	0	1	100	3	0	0	
1	3	WASH 2	0	2	900	3	40	0	
/	4	WASH 3	0	2	100	3	0	0	
1	4	WASH 3	0	2	900	2	40	0	

(3) Press <Yes>, then the instrument will do the initializing.



After Extraction Process

(1) Transfer the extracted products located at Well 6 and Well 12 into nuclease-free tubes.

Note:

You can apply quality checking, do downstream study or storage them as what you expect.

- (2) Remove the used plastic disposables from the instrument and dispose them.
- (3) Follow the suggested Maintenance Routines.

Protocol Editing

Editing Menu

www.zinexts.com

Page 29

(1) In the main menu, press is button, the icon will change ZiXpress 32 User Manual





into *into*, and then you can select "1" to "12" to edit your protocol.



(2) Select desired procedure by press on the touch screen to edit, or create blank procedure.

n						Ùν			0
No:	1-1	Protocol Name:				-			
RUN	Well No. (0-6)	Nome	Standby (0-30Min)	Mix (1-30Min)	Volume (100-1000ul)	Mtx Speed (1-3)	Mag (0-1205ec)	Temp. (40-80PC)	Phua
	0								
	0		1					1	
	0								
	0								
	0								
	0								
	0								
	0								
		Init	Save	Loa	d 1	1	A!	Nex	æ





No:	1-1	Protocol	Name:									
RUN	Well no. (0-6)		ione		odby OMIN)		ex. OMin)	Volume (109-1000ul)	Mix Speed (1·3)	Mag (0-120Sec)	Temp. (40-80°C)	Paul
	0	7	8	9	Es							
-	0	4	5	6		1						-
	0	1	2	3	-							
-	0	0		c	lear	1				1 <u>;</u>	-	F
-		+	-	•	1		Loa	d 1			Nex	+



(3) Save a protocol, after enter the desired procedures, make sure the protocol number is not duplicated, and press <Save> to save the protocol.

	Accept both letters and numbers.
Protocol Name	Duplicated protocol name is not
	accepted, maximum 10 characters.
Well	Choose the Well for customized
Well	procedure.
	The description of the procedure.
Procedure Name	Accept both letters and numbers.
Procedure Name	Duplicated protocol name is not
	accepted, maximum 10 characters.
	The time mixing sleeves stay above
Standby	the reagent buffer. Normally used to
	dry the beads, after magnetic

Editing Options





	separation.	
Mix	The time mixing sleeves will spend	
	inside of the Well to mix.	
Volumo	The reagent buffer volume of each	
Volume	Well.	
	The speed of mixing sleeves doing	
Mix Speed	the mixing procedure, choose out of 3	
	different speeds.	
	The time for which the magnetic	
Мад	beads are adsorbed by magnetic	
	pillar.	
Temperature	The temperature of Well 1 and Well 6	
	The current procedure will pause after	
Pause	it is finished, before starting next	
	procedure, please press <start>.</start>	

CLEANING & MAINTENANCE

ZiXpress 32 system Cleaning

- After every operation of purification, please properly remove used plastic consumables.
- At the end of every working day, please wipe clean any fluid that remains on the inside and outside of the instrument with damp cloth, use 75% ethanol and UV light to disinfect the surface.

Note:

Press button to get into the UV light mode, and select the disinfecting time.

Clean the instrument body by removing dust gently with a dry, soft cloth. If the outside of the ZiXpress 32 system is heavily soiled, or if any samples that may cause infection are adhered to the outside of the ZiXpress 32 system, wipe with a soft paper tissue, soaked with 75% ethanol.

ZiXpress 32 system Maintenance Two types of maintenance have to be performed on the **ZiXpress 32 system** instrument, for details on each type of maintenance, see the list below:





Maintenance Type	Performed by	Schedule
Routine Cleaning instrument body (outside) Cleaning instrument	User	Bi-weekly
body (inside)	User	Daily
<i>Preventive</i> Add grease on Z axis	Service Engineer	Annually

TROUBLESHOOTING

Problem	Cause	Solution
	Power disconnected	Check AC power cord connections at both ends. Or use the correct cords.
No display after turned on the	Blown fuse	Replace the fuse
power switch.	Malfunction power switch	Replace the switch
	Others	Contact your local representative / agent
Touch Panel turns on when the power is on but the self-	Forget to remove the fixing block from instrument	Turn off the instrument and remove the fixing block.
testing program does not run	Technical problem	Contact your local representative / agent
The beeping alarm sound or "System error" message on the display	Self-check error	Contact your local representative / agent
Display error	Firmware installing failed	Contact your local representative / agent





	Display connection failed	Contact your local representative / agent
Cannot enter on the Touch Panel	Touch Panel malfunction	Contact your local representative / agent





CONTACT ZINEXTS LIFE SCIENCE

<u>Company</u> Information	Legal Name: Web: Address:	Zinexts Life Science Corp. www.zinexts.com 16F., No. 93, Sec. 1, Xintai 5th Rd., Xizhi Dist., New Taipei City 221416, Taiwan (R.O.C.)
	Tel:	+886 2 2246 3579
	Fax:	+886 2 2243 8570
	Mail:	info@zinexts.com
<u>Manufacturer</u>	Manufacturing	Zinexts Life Science Corp. –
Information	facility:	Xizhi factory
	Address:	16F., No. 93, Sec. 1, Xintai 5th Rd.,
		Xizhi Dist., New Taipei City 221416,
		Taiwan (R.O.C.)
	Tel:	+886 2 2246 3579
	Fax:	+886 2 2242 1179
	Mail:	info@zinexts.com
	Product of Origin:	Taiwan (R.O.C.)
Technical Support	Zinexts Life Science	ce - Service Center
	For technical proble	m and instrument maintenance please
	contact our service	center: <u>support@zinexts.com</u>
	"Troubleshooting" to	e Technical Support, refer to o check the problems. If the issue cannot your local representative / agent, or the e - Service Center.





WARRANTY INFORMATION

<u>Product</u> <u>Warranty</u>	1.	The general warranty period for the instrument is 12 months from the delivery day of the product.
	2.	The warranty does not cover any problem that is caused by
		 (i) Conditions, malfunctions or damage not resulting from defects in material or workmanship.
		 (ii) Any consumption spare parts including fuses, light bulbs, UV lights, LED lighting sets.
	3.	For further information about the Warranty Policy and Extended Warranty offers, please contact your local representative / agent, or visit our website

www.zinexts.com.





Revision History

Version	Date	Description
1.7	2025/06/20	Page.7 : Change Fuse Specifications